



**Minutes of the Patient Participation Group Meeting  
held on Wednesday, 11<sup>th</sup> September, 2013**

**Agenda Item 1. Registration**

Present: David Lloyd (Chair), Sylvia Ellwood, John Neale, Sheila Dale, John West, Gordon Lovell, Dorothy Lloyd, Christine Cartwright (Treasurer), Nigel Vaughan, Judith Westell, Anne Nash, Victoria Shiner, Michael Whitehand, Sam Shunmoogum, Jan Lloyd, Betty Moon, Mark Pitman, Angela Lovell (PPG Secretary), Jane Hanlon (Practice Manager), Dr Fagan (GP), Dr Paul Staten (GP).

**Agenda Item 2. Apologies**

Maureen Gladwin, Steve Bates, Pat Walley, Fay Read and Rosi Shunmoogum.

**Agenda Item 3. Adoption of Minutes of the meeting held on Tuesday, 13<sup>th</sup> August, 2013**

The minutes of the previous meeting were circulated prior to this meeting.

Two changes were requested as follows:-

Agenda Item 6. Change Jan to Sheila.

Agenda Item 11.

Sheila asked for a rewording of the first sentence to read "David drew attention to a paper from Sheila and suggested a small group revisit the Framework Document in connection with this."

The minutes were then accepted as an accurate record of the August 2013 meeting.

**Agenda Item 4. Matters arising**

(a) Red House Rovers: Update

Judith reported that the August walk was most enjoyable and the weather was good. The underpass from Dobbies to Caldecotte Lake was very wet and she has spoken to the Friends of Fenny Stratford regarding this. It is hoped that at some time this will be improved.

The next walk is scheduled for 25<sup>th</sup> September commencing at the surgery.

(b) Red House Champions Project: Update

Jan said there was nothing to report at this stage but that this might change when the weather deteriorates.

(c) Patient Congress and MK Commissioning: Update

Victoria mentioned that there has been no further meeting since our August PPG meeting therefore there is nothing to report. The next Patient Congress meeting is on Monday, 16<sup>th</sup> September.

(d) Horticulture: Autumn planting update

This was discussed and bulbs will be purchased for planting towards the end of September. Angela will arrange this with the horticulture team. There were a number comments saying how nice the raised flowerbeds look.

(e) Visits

Update on possible visit to the Wellcome Trust (Fay). No further information as yet.

Date for visit to Safety Centre and to organize visitors. John (N) updated us on this visit which he is arranging and is scheduled for Tuesday, 1<sup>st</sup> October meeting at the Safety Centre. He asked for a show of hands from those who would like to participate and 6 members expressed their interest. John requested that they list their names on a sheet of paper. He also provided information on the location of the Safety Centre.

Proposed visit to Willen Hospice following a speaker in the New Year. Judith reported that no date has been arranged yet for a speaker. She will contact Willen again regarding this.

**Agenda Item 5. To review the content of the October Newsletter: Angela**

Following a meeting with Allison (Newsletter Editor), David, Nigel and Angela, Angela tabled the first draft of a schedule for production of the newsletter with suggested titles of articles. David went through this and indicated that potential contributors who were not at the meeting would be contacted to give their support by writing an article by the date requested. We are aiming at a publication date of 14<sup>th</sup> October, 2013.

**Agenda Item 6. To report delays with the setting up a small working group to revisit the Framework Document and a set of categories describing the activities of the PPG**

David mentioned that this will be happening in October.

**Agenda Item 7. To pilot test the PPG survey 2013-2014 based on the parlour game and other surveys**

David circulated his draft PPG survey asking us to give him feedback on how and if any improvements need to be made before it is circulated to our online Patient Group. He thanked everyone for their helpful feedback

### **Agenda Item 8. News from the Surgery (Jane)**

Jane updated us as follows:-

- There are 2 new receptionists. Ester has already started and Jennifer will commence on 30<sup>th</sup> September.
- New chairs for the surgery are to be ordered. The seats will be vinyl and antibacterial and will be in 3 different colour shades.
- There is to be an additional community network screen which will be in the upstairs waiting area and will include surgery information. PPG members present voted to have it on the wall opposite the street facing windows. There is no cost to the surgery.

### **Agenda Item 9. GP update (Dr Fagan)**

Dr Fagan reported that:-

- Flu vaccines are to be introduced into the surgery for 2 and 3 year olds. These will be administered with a squirt up each nostril rather than an injection. The big difference is that this is a live virus. Other areas might involve older children. Next year the intention is that all children from 2 – 16 years will be eligible. This will be done annually and we were informed that it has been used in the USA for several years and is safe.
- Rotavirus has been introduced into the childhood immunisation scheme.
- Shingles in this country is increasing. As a result of this a new Shingles vaccination is being introduced at the surgery which will initially be for 70 year olds this year with a catch up for 79 year olds. There are delivery problems with the vaccine at present.
- Dr Fagan mentioned that he is involved in 2 additional research projects, the first is adult asthma. Appropriate patients will receive a letter of invitation to take part in this study. The second research project, title HEAT, involves patients who have suffered from a stroke or heart problems and take aspirin over a prolonged period of time. Dr Fagan was thanked for his involvement in research projects.
- Health checks are being undertaken although there is some debate about the value of these to healthcare. Red House will continue to undertake these checks for the time being.
- The new Referral Management system was discussed which introduces a triage system and concern was raised by PPG members regarding the appropriate qualifications of the personnel giving the final decisions as to where the patient is to be referred. We were assured that they would be well qualified. At present there have been no incorrect referrals made by the medical staff at the Red House Surgery. Victoria mentioned that this subject is also under discussion by the Patient Congress.
- It is 6 weeks since the minor injuries DES was introduced whereby inappropriate attendees to Accident and Emergency can be referred back to the patient's GP or other service. Dr Fagan reported that there had been no patients referred back to this surgery.

### **Agenda Item 10. Any Other Business**

10 (a) Victoria drew our attention to a draft copy of Milton Keynes Older People's Strategy 2014 – 2017 which was made available at a recent Healthwatch meeting.

A Questionnaire can be viewed and completed on [www.milton-keynes.gov.uk/mkconsultation](http://www.milton-keynes.gov.uk/mkconsultation). Feedback from this questionnaire will help the Council develop this strategy using the public's thoughts and ideas. Jan mentioned that the Older Persons' Forum is also doing its own consultation.

10. (b) Speaker, October PPG meeting. Judith is not able to attend this meeting and asked for a volunteer to contact and welcome our speaker, Hazel Reynolds. Also to arrange a token of our appreciation. Victoria volunteered to do this.

**Agenda Item 11. Dates of next meetings**

Core Group Meeting - Monday, 7<sup>th</sup> October 2013 at 12.30 pm

PPG Meeting - Monday, 14<sup>th</sup> October 2013 at 6.15 pm