



Minutes of the Patient Participation Group Meeting held on 12th December, 2012

Agenda Item 1. Registration

Present: David Lloyd (Chair), Gordon Lovell, Brigette Austin, Graham Perry, Nigel Vaughan, Sylvia Ellwood, Christine Cartwright, Fay Read, Judith Westell, Maureen Gladwin, John West, John Neale, Jan Lloyd, Anne Nash, Michael Whitehand, Sam Shunmoogum, Rosi Shunmoogum, Allison Carlton, Mark Pitman, Jane Hanlon (Practice Manager), Dr Paul Staten (GP), Dr Nigel Fagan (GP), Dr Janet Goodman and Angela Lovell.

Agenda Item 2. Apologies

Toni Rampello, Linda Boutin, Pat Whalley, Sheila Dale, Dorothy Lloyd and Betty Moon.

Agenda Item 3. Speaker: Mr Gary Ankin and Zag on "My sight loss so far"

David introduced Gary and his guide dog Zag. This was followed by a fascinating, informative and sometimes humorous talk by Gary during which he told us how his sight loss manifested itself from childhood and how it has progressed to date. He told us that much of his work was in the retail business and how he coped with his sight problem during this time. It was also interesting to learn about the training a guide dog has to do before it is fully trained.

David thanked Gary for coming to our PPG meeting to talk to us and also thanked Zag. He presented Gary with a small token of appreciation.

Agenda Item 4. Adoption of the minutes of the meeting held on 13th November, 2012

Copies of the minutes were circulated prior to the meeting and were adopted as an accurate record of the meeting.

Agenda Item 5. Matters arising not covered elsewhere

5.1 Possible visit to the pathology labs at MK Hospital. Jane reported that she had been in touch with the Pathology Lab but they seemed unaware of visits being advertised. She will report back to us if she hears anything further from them.

Agenda Item 6. Red House Champions Project

Jan informed us that after Christmas she hopes to be in business with this project. She now has a list of suitable venues to introduce to those interested and a poster and leaflets advertising the Champions Project are shortly to be printed. Jan asked if anyone would have any objection to the wording on the poster being slightly changed and rather than saying "lonely" instead using the words "sometimes lonely". All agreed with this change.

Agenda Item 7. MK Commissioning Group

Gordon attended the MK Commissioning Group meeting held on 12th November 2012.

He reported that it has been decided to relieve the pressure at MK Hospital A & E Department. There will be a Minor Injuries A&E Unit which will be based in the Maple Unit of the Hospital. This should free up beds for more serious cases in the A&E Department thus improving the throughput. There will be a senior doctor on duty 24 hours 7 days a week and this will also speed up throughput.

The 111 telephone service is to start from 1st April 2013. A Congress member has been involved with this programme and it is understood that a soft launch of this new service will be on 5th March to enable any minor problems to be ironed out.

Agenda Item 8. Progress with the plan to re-establish the raised flowerbeds at the front of the Surgery

Graham mentioned that he is ready to clear and replace the soil in the flower beds. David told us that he wants to have 2 frames made first for climbing plants. In addition it is planned to plant small shrubs and flowers.

Agenda Item 9. Progress with the ONLINE-PRG survey

David informed us that there has been no progress with this survey but he hopes to have it up and running in January. He said it will be a simpler exercise than the previous one.

Agenda Item 10. Winter edition of the PPG newsletter

Angela thanked everyone who contributed articles to the newsletter, to Jane (Practice Manager), Nigel (printing) and Allison (newsletter Editor) for all their work and for keeping to the planned schedule. All present agreed it is an excellent newsletter. It was suggested that we leave some copies in the next-door pharmacy.

Agenda Item 11. To discuss the desirability of this PPG becoming more involved in consultative exercises

David asked if our PPG should become more involved in consultative exercises such as the successful one undertaken regarding concerns patients had with transport required when travelling to Bedford Hospital for treatment. It was agreed that we should and David will ask a member of the Core Group to take on responsibility for a particular consultative exercise and report back to the PPG.

Agenda Items 12 and 13. Presentation of news from the Surgery and Presentation of GP Update

Dr Staten updated us as follows:-

- ❖ Dr Goodman will be retiring at the end of the month.
- ❖ A new Healthcare Assistant will be commencing mid January 2013 working 35 hours a week. Her responsibilities will include ECG's, blood tests and health checks. This will free up the nurses to carry out other responsibilities.
- ❖ A bid has been submitted for improvements to the clinical rooms used by Dr Fagan, Dr Staten and Dr Bunting.

Agenda Item 14. Any Other Business None

Dates of Next Meetings

Core Group Meeting	-	Monday, 7 th January 2013 at 12.30 pm
PPG Meeting	-	Monday, 14 th January 2013 at 6.15 pm

The PPG meeting was followed by refreshments which were enjoyed by all present.