

## Patient Participation Group

### Minutes of PPG Meeting on Monday, 9<sup>th</sup> October, 2017

1. Present: Steve Bates (Chair), Angela Lovell, Gordon Lovell, John Neale, Bruce Battams, Nigel Vaughan, Bob Gould, Vanda Gould, John West, Clive Robinson, Gillian Holloway, Michael Whitehand, Jan Lloyd, Jane Hanlon, Nigel Fagan, Sheila Dale, Toni Rampello.
2. Apologies: Christine Cartwright, Fay Read, Penny Liddiard, Judith Westell, Dallas Sherwood, Mark Pitman.
3. Minutes of September Meeting: Previously circulated and were approved.
4. Matters arising
  - Noted – No September Patient Congress Meeting, thus no notes.
  - Horticulture - No action required at this time.
  - Speakers - Jan has organised a speaker for November Meeting - Sonal Mehta Neighbourhood Pharmacist (South) on the subject of Self Care. For January we will have Tyrone Blackford-Swaries, the new lead on Mental Health for CNWL covering Milton Keynes.
  - Health Living Project – planning is progressing. No PPG involvement required yet.
  - Steve thanked all those involved in tidying the car park. There is a photo of those involved in the new Newsletter. Next year we may well do it twice. Steve thanked Clive for coming in with his shredder last Saturday to remove the pile of undergrowth we left. Also, Bruce was thanked for cutting down the dead cherry tree which was threatening to destroy a section of fencing of the car park.
  - Flu Clinics – One was last Saturday and very well attended. PPG ran a Raffle which raised £345.70p. Steve thanked all those who donated prizes, those who attended to sell tickets, those who were involved in organising the raffle, and those who supported it by buying tickets. He has put a notice thanking everyone on the PPG Noticeboard downstairs.

We will be running a raffle on 21<sup>st</sup> October and we have sufficient prizes for that. However, we do have three gaps in the rota. 8.30 to 10.30 – Toni said she would be coming in at least to start it off. We have a double gap for the 12.30 to 2pm slot so please, anyone who can help, please let Toni know.
  - The Newsletter has been published and is excellent – some say the best yet. Steve thanked Toni for Editing, Nigel for the printing, and Jane for her quality assuring of a newsletter we can be proud of. Steve also thanked those who contributed articles and pictures.
  - On 18<sup>th</sup> October the CCG will be deciding to whom to award the Physiotherapy contract for this area. We are hopeful for the future of 'our' physiotherapists but they are against some very large, professional organisations.
5. Cancer and Beyond

The inaugural meeting of this initiative was held on 3<sup>rd</sup> October. About 45 patients attended the surgery where a variety of good speakers gave useful, relevant information. Both Drs Staten, plus Jane and Karen from the office were in support and Clive and Gillian provided the refreshments. Feedback from patients was positive and

they have some good ideas for future meetings. Steve thanked Bob and Gillian who are both happy to support the surgery in running this excellent initiative.

6. A Donation Received

The PPG have received a generous donation from a patient who lost her husband in July this year. Letters of appreciation have been sent by the PPG and surgery. We will visit the lady to discuss best way to spend the money as a valued memory of her husband, and for the benefit of Red House Surgery patients.

7. Report from Meetings Attended

Steve gave a brief summary of three meetings he had attended – the CCG AGM; the MK Hospital AGM; and the Healthwatch PPG Networking Meeting.

- The CCG Annual Report Summary is available for anyone who would like it.
- The MK Hospital AGM was an altogether more positive meeting and Steve will forward a presentation from that meeting, including future building plans, to those who want it.
- The Healthwatch meeting discussed two things – the lack of communication from the CCG and the creation of the GP Federation to organise commissioning in MK.

8. Update from Surgery

The surgery expressed their appreciation to the PPG for their continued hard work and support with the tidy-ups and the Flu Clinic raffles, etc.

The surgery have contacted the CCG regarding the plans for new premises. Support may well be required from local councillors, our MP and the PPG to help progress.

9. Any Other Business

- NHS England Community Grants provide up to £2000 for valued initiatives with a health benefit. Applications go to the Public Participation Team and must be submitted by 31<sup>st</sup> October.  
Two examples – an initiative aimed at supporting sufferers and carers of prostate cancer, and another where ward surveys at night were aimed at identifying the causes of noise and interruption to sleep of patients, which led to a Sleep Well campaign.
- John Neale was thanked for his work in installing the cycle rack at the front of the surgery.
- We now have a list of dates for both Core and PPG meetings which will be circulated to you all. Thanks to Angela for this.
- Steve is progressing the planning for the proposed Basic First Aid Training.

10. Dates of next meetings:-

Core Group meeting	-	Wednesday, 8 <sup>th</sup> November, 2017 at 12.30 pm
PPG meeting	-	Tuesday, 15 <sup>th</sup> November, 2017 at 6.15 pm