



Minutes of the Patient Participation Group Meeting held on Wednesday, 10th December, 2014

Agenda Item 1: Registration and badges

Prior to the meeting registration badges were distributed.

Present: David Lloyd (Chair), Linda Boutin, Steve Bates, Michael Whitehand, Clive Robinson, Gordon Lovell, John West, Toni Rampello, Nigel Vaughan, Christine Cartwright (Treasurer), Dr Nigel Fagan (GP), Dr Huda Muhsin (GP), Judith Westell, Maureen Gladwin, Sam Shunmoogum, Rosi Shunmoogum, John Neale and Angela Lovell (Secretary).

Agenda Item 2: Apologies

Fay Read, Pat Whalley, Jane Hanlon (Practice Manager), Jan Lloyd, Sheila Dale and Dorothy Lloyd.

Agenda Item 3: Adoption of minutes of the meeting held on 11th November, 2014

The minutes were adopted as an accurate record of the meeting and will now be published on the surgery's website.

Agenda Item 4: Matters arising

- (a) Red House Rovers: Judith reported that:-
 - ❖ The last walk around the North Willen Lake was very pleasant and the walkers stopped at the Ship Ashore Pub for coffee/tea afterwards.
 - ❖ The next walk is scheduled for 16th December meeting at Dobbies at 2 pm. It is planned to enjoy mince pies afterwards at Dobbies.
- (b) Patient Congress meeting: Steve went through his report on the Patient Congress meeting held on 14th November. A copy was circulated with the Agenda and is also an Addendum to these minutes.
- (c) Red House horticulture: Angela reported that:
 - ❖ The geraniums will be taken out.
 - ❖ The raised flowerbeds will be kept tidy and hopefully there will be a good display of colour in the spring.
- (d) Future Speakers: Due to a family bereavement, no update was available.
- (e) Visits: Other possible visits
 - ❖ Maureen reported that she has no further information at present as to when the Path Labs will be holding a visitor session.

Agenda Item 5: The MK and Bedfordshire Review

(a) The MK and Bedfordshire Review:

- ❖ David updated us on a possible meeting with Mr Paul Dinkin of Monitor. There has been a positive interest from other PPG Chairs to attend as and when it can be arranged.
- ❖ David put it to the meeting that if a meeting could be arranged would the PPG be willing to finance this? After some discussion there was no unanimous agreement that Red House PPG should finance this meeting due to lack of information on numbers, size of venue and total costs involved.
- ❖ It was also suggested that if a meeting was arranged would other PPG's be willing to contribute to the costs.

(b) Guardian newspaper (1st December, 2014 page 6)

- ❖ David read an article regarding the announcement from NHS England that the national project for the revision of A&E was on hold pending the election, as the proposals are likely to be too toxic for any Government party to put forward just prior to an election.

Agenda Items 6 and 7: News from the Surgery and GP Update

Dr Fagan reported that:-

- ❖ The electronic prescribing is working well and has many advantages.
- ❖ Prescription requests can be made in person or on-line and the patient nominates the pharmacy where they wish to collect their prescription items.
- ❖ All prescriptions are signed before being forwarded to a pharmacy.
- ❖ This system cannot be used for controlled drugs at present.
- ❖ This system improves the quality and convenience for ordering prescriptions.

Agenda Item 8. Any Other Business

(a) A donation of £20 has been forwarded to the Safety Centre following a visit by some of our PPG members.

If anyone is interested in becoming a volunteer at the Safety Centre please see John Neale who has been a volunteer there for many years and says it is very rewarding.

Agenda Item 9. Food bank MK

Following a request from the Food Bank MK it was decided at our November PPG meeting to donate food or money and David agreed to deliver these to the Food Bank the following day.

Agenda Item 10. A social relaxing time with seasonal refreshments and drinks

This was enjoyed by all present. Thank you to the Partners, Jane Hanlon and others who helped prepare food and clear away.

Agenda Item 11. Dates of next meetings

Core Group meeting	-	Tuesday, 6 th January at 12.30 pm
PPG meeting	-	Monday, 12 th January at 6.15 pm

ADDENDUM

Patient Congress Meeting Report, 17th November 2014

1. The Bedford St. and Furzton PPG have withdrawn their support for their representative to Patient Congress. The PPG feels there is insufficient reason to continue with their support.
2. Mike Newton (Vice-Chair of Congress) has met with Neil Carter and agreed that Congress and Healthwatch will work together to support Neil's Patient Experience project.
3. Cath Broadhead (jointly employed by MK CCG and MK Council) gave a talk explaining the Better Care Fund. This money is taken from various existing budgets, (no new money). There is £14.5m for Milton Keynes. A joint plan between the local CCG and local authority should aim to improve the overall patient experience by providing better joint medical and social care. The plan should allow more patients to be treated in their own homes thus reducing hospital admissions and reducing unnecessary stays in hospitals, but without there being any reduction in the level of treatment. The plan has to be ready to access half of the available funding by 1st April, 2015, the rest in October, 2015. The plan has to work to national targets for year one, which are:-
 - a. Reduction of 3.5% in hospital admissions.
 - b. National saving of £16m
 - c. Improvement in Patient Experience
 - d. Changes involving home changes for people with disabilities which allow them to continue to live in their own home while receiving necessary support.

Looking to the future the plan hopes to have community homes for people with Dementia; more/better End of Life care; and Autism assessment services with more community beds.

For those interested there is a wealth of information on the local plan on the MK CCG site.

This talk took most of the Congress time so other subjects were postponed.

4. The Healthcare Review Progress Report link had been circulated to members. I briefed Congress on the meeting I had attended – the one David Lloyd organised with Paul Dinkin of Monitor. The meeting occurred a couple of days after release of the progress report. There was considerable interest in the meeting and additional interest in the possibility of a meeting with Paul Dinkin, if this can be achieved.

Steve Bates