



Minutes of the Patient Participation Group Meeting held on Wednesday, 12th June, 2013

Agenda Item 1. Registration

Present: David Lloyd (Chair), Sheila Dale, Rhia-Louise Nixon, Claire-Louise Nixon, Gordon Lovell, Victoria Shiner, Stephen Bates, Nigel Vaughan, Betty Moon, Michael Whitehand, Maureen Gladwin, Christine Cartwright, Judith Westell, Sam Shunmoogum, Jan Lloyd, Linda Boutin, Dorothy Lloyd, Dr Huda Muhsin (GP), Jane Hanlon (Practice Manager), Sylvia Ellwood, Mark Pitman and Angela Lovell (Secretary).

Agenda Item 2. Apologies

John Neale, Anne Nash, Pat Whalley, Fay Read and Rosi Shunmoogum.

Agenda Item 3. Adoption of minutes of the meeting held on Tuesday, 14th May

Copies of the minutes were circulated prior to the meeting and were accepted as an accurate record of the meeting. They will now be published on the website.

Agenda Item 4. To thank the Partners and the Practice for providing the refreshments following the AGM

On our behalf, David thanked the Partners and Practice for the most enjoyable refreshments provided following our AGM. He said they were splendid.

Agenda Item 5. Speaker. Claire-Louise Nixon – “It’s a dog’s tale”

Claire-Louise, ably assisted by her daughter Rhia-Louise, gave a most fascinating and enjoyable talk about her dogs and how she involves them in helping children who mostly have communication problems. She gave us the background as to how this work evolved starting with a Top Dog BBC programme many years ago. David thanked her and presented her with a token of our appreciation.

Agenda Item 6. Red House Rovers. Report on the May walk and plans for further walks

Judith reported that the May walk went well and 12 people participated in this. A photograph was taken which could be used in a future newsletter. The next walk is scheduled for Thursday, 27th June meeting at the surgery at 2 pm and the dates of walks for the rest of 2013 have now been decided. A notice will be prepared giving information about these.

Agenda Item 7. Red House Champions Project Update

Jan informed us that this project is ready to commence and the posters are prepared. She thanked Jane for laminating them. Also there are some small handouts which Jan will leave with Jane.

Agenda Item 8. Patient Congress and MK Commissioning: Update

Victoria attended the May meeting of the Patient Congress and MK Commissioning group and reported as follows:-

- Next year she mentioned that it would be helpful if our PPG meetings were scheduled approximately 2 weeks after their meetings which are at present held on the first Monday of each month.
- 14 of the 29 PPG's were represented at the meeting and some PPG's sent more than one representative.
- It is hoped to expand and strengthen Congress by buddying up with surgeries that are still struggling and encouraging the ones who do not have any group at all.
- The 111 system was discussed and those present were asked to test the system and report back. Patients on the Virgin network are having some initial problems.
- The Patient Congress did not manage to get a representative on the Public Advisory Forum (PAF) which is the group acting as a conduit between the Patient Congress and MK Clinical Commissioning group.
- It was proposed that Mike Newton (PPG rep. from Newport Pagnell) will attend whenever the Congress Chair is unavailable.
- There have been some difficulties in getting information from the MK Clinical Commissioning group in a timely fashion so Congress can effectively feedback patient views. A strategy to ensure information is passed down has been formulated and will be discussed at the next Patient Congress meeting.
- It has been noted that HealthWatch seems to be more significant than Patient Congress. Possible reasons for this and what, if anything, should be done will be discussed at their next meeting.
- Maternity Service provision is being looked at by the Clinical Commissioning group and to this end we need to obtain information from new mothers regarding their maternity experiences and Jane suggested perhaps that a questionnaire could be formulated and handed out by the health visitors to new mothers.
- PPG members were reminded that any concerns or suggestions regarding health services could be brought to our meeting for discussion and forwarded through Victoria to Congress if appropriate.

Agenda Item 9. Horticulture: update and to establish a system for organising a rota of weeders and waterers

In view of how quickly the weeds grow in the raised flower beds and how dry the soil gets in hot weather, Angela asked for volunteers who would be happy to take a turn in doing a spot of weeding and watering in addition to the Horticulture group, ie John N, David, Sam and Angela. Thanks were extended to Victoria, Linda, Steve, Mark and Christine and to 2 members of the PPG not present at the meeting who have also offered their help. (*Angela will be in contact with these volunteers.*) David also mentioned that any PPG member visiting the surgery might like to pull up some weeds if they wished.

It was decided to plant some geraniums and later in the year some miniature daffodils and crocuses.

Agenda Item 10. To establish a waiting list of members wishing to visit the pathology labs

Following the success of our visit to the pathology labs, David asked PPG members to let him know if they would like to be included on a waiting list for the next visit.

Agenda Item 11. To discuss possible further visits that we might organize

David asked for ideas of possible organizations we might visit in the future, possibly in the summer. Suggestions were the Recycling centre, Willen Hospice (Michael to make enquires) and the Safety Centre (Victoria to make enquires).

Agenda Item 12. Core Group Membership: to confirm the volunteers who make up the Core Group

It was reported that David, Angela, Christine, Anne, Victoria, Michael, Nigel, Rosi and Maureen have asked to be included in the revised Core Group list.

Agenda Item 13. To discuss the possible use of name badges at meetings and ways to better welcome new members and help them become involved

Following discussion it was decided to re-introduce easy to read name badges which, in addition to helping new members integrate and feel more welcome, will also assist in us all learning names more quickly. Leaders should have status included, eg walking group etc. Jane and David to discuss this further.

Agenda Item 14. News from the Surgery: Jane's report

Jane reported that:-

- A new doctor, Dr Ram Mohan Mailapalli (to be known as Dr Ram in the surgery), commences on 1st July working 8 sessions a week. She has in fact done 2 days already and the patients are very happy with her.
- Dr Robinson leaves on 14th June.
- Sophie Ellis will be working 6 sessions a week.
- Dr Dee Morrison will be working 2 sessions a week.
- Following redecoration of the waiting areas, the pictures will go back up tomorrow and will be secured to the wall for safety. A decision will then be made regarding curtains or blinds.
- New chairs are being investigated and samples ordered. They will cost approximately £100 each although mid-range might need to be considered due to cost. Some will have arms and at least 60 chairs are required.

Agenda Item 15. GP Update

Dr Muhsin reported that:-

- There is a new routine childhood immunization against Rotavirus infection.
- The surgery will be providing Shingles vaccinations for over 74 years olds in the Autumn.

Agenda Item 16. Any Other Business

16(a) A scam: David mentioned the email he had asked Jane to circulate to PPG members relating to concerns that it had been reported that some doctors on Clinical Commission Groups had interests in private companies to which referrals might be made. Also that the Secretary of State for Health was preparing plans to limit the number of times a year that patients could consult their GP. Several members reported that was in fact a scam.

DATES OF NEXT MEETINGS

Core Group Meeting	-	Monday, 1 st July 2013 at 12.30 pm
PPG Meeting	-	Monday, 8 th July 2013 at 6.15 pm