



E-Bulletin from National Association for Patient Participation Issue Number 69: December 2012

**Season's Greetings to all our affiliates,
Wishing you all a Peaceful Christmas
and a Happy New Year**

1. CQC Inspections of GP practices: 2012 pilot report

Recently CQC undertook a pilot to explore how inspections of GP practices should work. N.A.P.P., a number of PPGs and some individual PPG members all contributed to this work in Spring 2012 to help the regulator to engage with PPGs as a valuable source of people's views and experiences of the care they receive from their GP. Read the [report](#) and a summary version on the CQC website

2. Contractual 'duty of candour' to drive a more open NHS culture

Following a public consultation, health minister Dr Dan Poulter has announced [new rules](#) to toughen transparency in NHS organisations and increase patient confidence.

Currently all NHS organisations are expected to be open about mistakes, but there is no contractual duty to hold them to account when this does not happen. The new rules mean that NHS organisations will be required to tell patients if their safety has been compromised apologise and ensure that lessons are learned to prevent them from being repeated.

3. Interactive map of Clinical Commissioning Groups

In early December, the first wave of 34 Clinical Commissioning Groups were authorised to take on their powers in England. Health Service Journal has produced a very useful [map](#) showing the geography of the new NHS commissioning system from April 2013 including CCGs, commissioning support units, and the NHS Commissioning Board's local area teams. It also includes critical details such the names of their leaders, performance, how many conditions they have on their authorisation, and the size of their population and budget.

Note: Hover over CCGs to see their details, and use the tools on the right to compare on indicators, and highlight NHS Commissioning Board local area teams and NHS commissioning support units.

So, after Boxing Day if you are feeling over-faced with turkey curries, this might be an interesting diversion!

4. GP contract proposals outlined

In a consultation [letter](#) to British Medical Association, Health secretary, Jeremy Hunt has proposed a number of changes to the GP contract for the year beginning in April 2013. These include an emphasis on earlier dementia diagnosis. There are draft proposals for a number of Directed Enhanced Services (DES), including extending and amending the Patient Participation DES for one year to 31st March 2014 and also for a new two year DES on Remote Care Monitoring and another on Online Patient Access.

5. N.A.P.P. 2013 Annual Conference in Bristol on 8th June.

As always, this provides an unrivalled opportunity for all members of PPGs, both patients and staff from practices and CCGs, and others involved in engaging with patients to network, share ideas, information and experiences and to learn from each other. More detailed information will be provided on the N.A.P.P. website www.napp.org.uk when available and in the e-bulletin as soon as possible. We intend to include sessions on some of the following - the implications of IT in healthcare e.g. electronic patient records, CQC inspection of GP practices, revalidation of doctors and patient involvement with Clinical Commissioning Groups.

6. Plans for greater patient involvement and more choice (and another map!)

The government has published the response to its consultation on proposals for greater patient involvement and more choice. There are proposals to enable people who use mental health services to get more choice about where and how they get their condition treated by the NHS. The [plans](#) outline how patients will be able to choose from any provider in England when they are first referred to see a specialist in secondary care and more broadly to increase patient involvement in decisions about their care and treatment and to increase patient choice.

It sets out the next steps to be taken to make 'no decision about me, without me' a reality in the NHS and includes another [interactive map](#) showing where patient choice of any qualified provider (AQP) is already available and where it is coming soon.

7. **All draft proposals are currently out for consultation.** Follow this [link](#) to read the detail

8. N.A.P.P. website: Feedback please!

More and more PPGs are now using the new N.A.P.P. website www.napp.org.uk where News items are updated about once a week, so it's worth visiting regularly.

Please tell us what you think of it and how we can further improve it

PPGs should apply for the Members area password, where extra **key resources for all members PPGs can be viewed**. Each PPG has a single username and password to be used by all its members, but not to be divulged to others. If you have not yet got your PPG password, please visit the website, click on Members and follow the instructions on the screen about emailing to get to get your username and password. You will receive an email from server@serifwebresources.com entitled '**Create a NAPP Members section Account**'. If you experience any problems, please contact edith.todd@napp.org.uk.

9. Dr Foster 2012 Hospital Guide

Dr Foster, a leading provider of healthcare information, exists to make healthcare data better and help healthcare organisations improve the quality of care and enable them to benchmark and monitor performance against key indicators of quality and efficiency. Dr Foster is the leading provider of comparative information on health and social care services The 2012 [Hospital Guide](#) reveals the quality of care provided in the NHS and rates trusts on clinical efficiency for the first time.

10. Reminder:

Please forward this bulletin to fellow members as promptly as possible.

We do not send hard copies of e-bulletins.

All previous e-bulletins and Newsletters are available on our website at www.napp.org.uk

Stephanie Varah,

Chief Executive

December 2012