



Registered Charity No. 292157

E-Bulletin from National Association for Patient Participation Issue Number 84: April 2014

1. Latest N.A.P.P. News

a. Annual Conference 'Quality in General Practice 7th June 2014 in Leeds

There are still some places available. If Leeds is accessible to you, [don't miss this opportunity](#). The conference is unlikely to be in your area for the next four or five years, as it is held in different locations each year. View [comments](#) from previous delegates, download the [conference programme](#) and [registration form](#). To avoid disappointment, [do register as soon as possible](#). The event is usually over-subscribed.

b. PPG Awareness Week: June 2nd – 7th

You can help to highlight what PPGs do and how they can influence the quality provided in primary care. View the campaign [Resource Pack](#) - templates for posters, hints on press releases and ideas from successful events and activities which worked well last year. The focus is the conference theme of 'Quality in General Practice'. Please tell us what your PPG is planning and send us reports, photos or video clips to admin@napp.org.uk

c. 'Patients Matter' Winter Spring 2014 edition

Hard copies of the latest Newsletter, which were mailed recently to all current member PPGs, can also be viewed in larger print at <http://www.napp.org.uk/latestnewsletter.html> where you will be prompted for the member login (see paragraph 9 overleaf for details) All previous editions can also be viewed there without the need for the member login,

2. CQC launches National Consultation

The Care Quality Commission is changing the way it regulates, inspects and rates services and wants **your views** on the proposed approach. During a consultation over eight weeks from 9th April until 4th June on what their inspectors look at on an inspection, the proposals for rating services, how what 'good' care looks like is judged, and how they can use information better to help decide when and where CQC inspects.

The plans cover a range of services - NHS acute hospitals, mental health services, community health services, GP practices, out-of-hours services, care homes, domiciliary care services and hospice services - all set out in several consultation documents which can be found [here](#). CQC's approach to human rights has been published at the same time.

There will be a series of meetings and events throughout May and a number of other ways to give your views, including the online feedback form which you can find [here](#) for further details.

3. Care Quality Commission Inspection Handbooks

CQC has already begun to test a new approach in GP out-of-hours inspections and between April and June 2014 will be testing wave one of the new model by inspecting 200 GP practices within 12 CCG areas. [Read more](#) ... PPGs are mentioned specifically as one of several sources from which inspectors will gather information.

4. Plans to improve primary care

"Transforming Primary Care" produced jointly by the Department of Health and NHS England's sets out plans for more proactive, personalised and joined up care, including the "proactive care programme" designed to provide 800,000 patients with the most complex health and care needs with a personal care and support plan. The [plan](#) builds on the role of primary care in keeping patients well and independent. It explains how professionals across the healthcare system can work together to transform care.

5. NHS Choice Framework

This [choice framework](#), which will be updated annually, brings together information about patients' rights to choice about their health care, where to get more information to help make a choice, and how they can complain if they have not been offered choice. The 2014/15 version reflects widened choice in general practice, mental health and **personal health budgets**.

6. NHS Guide to long-term conditions and self-care

The [guide](#) published by NHS Choices provides legal, financial and health support for people living with long-term conditions.

6. Extended hours

NHS England has announced the 20 general practice groups that will benefit from £50m in funding to develop extended hours (8am to 8pm opening) and other GP services specified in the 2014/15 GP contract. The 20 groups include 1,147 practices serving 7.5 million people in England. The initiative, known as the Prime Minister's GP Access Fund, is also known as the PM Challenge Fund. A [press release](#) is on the Department of Health website. NHS England has also published [information](#) including a full list of [the pilot sites](#).

7. RCGP Campaign Update: Consultations rise as GP funding falls

According to new research published by the Royal College of General Practitioners, funding for general practice is due to fall by 17% in real terms by 2017/18, while patient consultations are set to rise by 69m. The [study](#), conducted by Deloitte, shows that if current trends continue, funding for general practice across the UK will fall to a record low of just 7.29% of the NHS budget by 2017/18 – down from 8.39% in 2012/13. Meanwhile, the number of patient consultations in England is estimated to rise to a high of 409m – up from 340m in 2012/13. In 2008/09 the number of consultations stood at nearly 304m. Results from a separate [opinion poll](#) suggest that more than three fifths of the public believe that the sheer volume of patient consultations now being carried out by GPs each day is a threat to the level of patient care.

8. Asthma UK: “ Compare your Care” Report

Standards for asthma care, based on national clinical guidelines for managing asthma and covering all aspects of care – diagnosis, routine management and what should happen when someone has an attack, exist or are being produced across the UK,. The Compare Your Care quiz, launched on their website on World Asthma Day, 7 May 2013, investigated whether the asthma care provided matched these standards. It was completed by 6,000 people.

[The resulting reports](#) for England, Scotland, Wales and Northern Ireland show that a worryingly low number of people are receiving care that fully meets standards and some simple but effective aspects of care that could help prevent asthma attacks are not consistently being provided. They include recommendations to help the NHS improve asthma care across the UK.

9. Get your N.A.P.P. member password now!

The Members' pages of the N.A.P.P. website contain **key resources available only to affiliated PPGs and CCGs**. For your PPG's unique login details for use by all the members of your PPG, (but not to be divulged to others), **visit the website, click on Members and use the screen instructions**. The response will come from server@serifwebresources.com

10. Reminders:

Please forward this bulletin to fellow members as promptly as possible. We do not send hard copies of e-bulletins. This and all previous-bulletins are at <http://www.napp.org.uk/ebulletins.html>

Stephanie Varah,

Chief Executive

April 2014